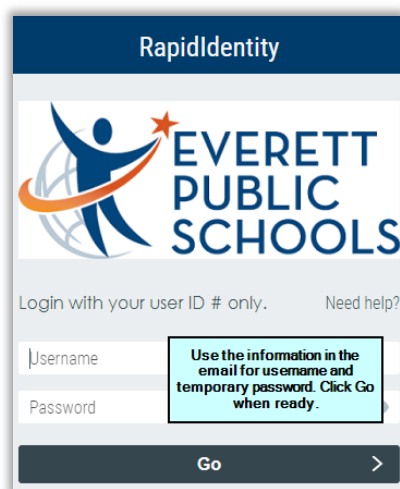


Resetting your Temporary Parent Password

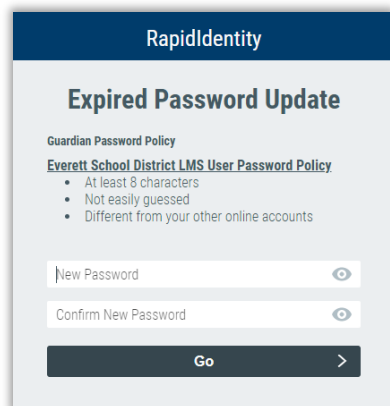
Upon receiving your new login and temporary password in an email from LMS you will need to login and change your password in our online security system, RapidIdentity. It is recommended that you complete the reset process on a computer or laptop as most cell phones will receive an authentication error when accessing RapidIdentity.

Step 1: Upon logging in at <https://arms.everett.k12.wa.us> enter your username and temporary password and click GO. Username and temporary password are space and case sensitive. (If you copy/paste be sure there are NO EXTRA spaces before or after.)



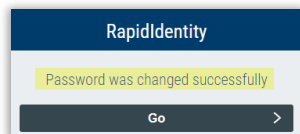
The image shows the RapidIdentity login interface. At the top is the 'RapidIdentity' header. Below it is the Everett Public Schools logo. The main text says 'Login with your user ID # only.' with a 'Need help?' link. There are two input fields: 'Username' and 'Password'. A blue callout box points to the Password field with the text: 'Use the information in the email for username and temporary password. Click Go when ready.' At the bottom is a 'Go' button with a right arrow.

Step 2: On the next screen, create your new parent password. Passwords need to be at least 8 characters. It is recommended that you create a password different than your other online accounts and not easily guessed for security reasons.



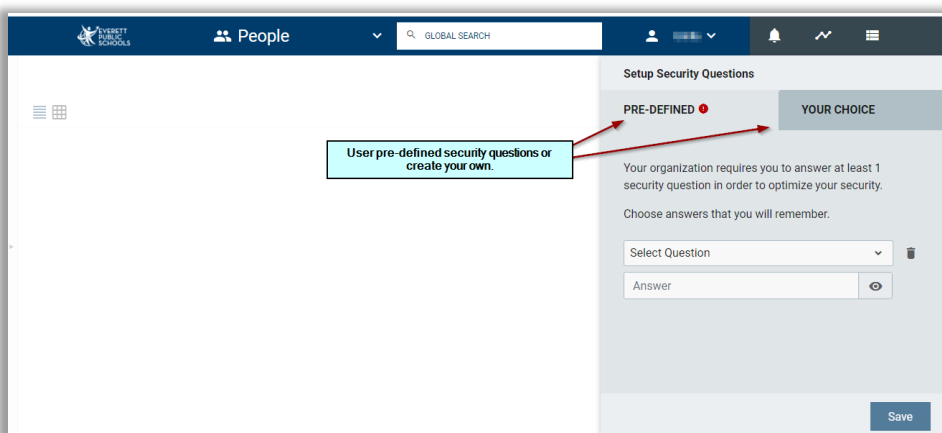
The image shows the 'Expired Password Update' screen in RapidIdentity. It has the 'RapidIdentity' header. The title is 'Expired Password Update'. Below it is the 'Guardian Password Policy' section, which includes the 'Everett School District LMS User Password Policy' with three bullet points: 'At least 8 characters', 'Not easily guessed', and 'Different from your other online accounts'. There are two input fields: 'New Password' and 'Confirm New Password', each with an eye icon for toggling visibility. At the bottom is a 'Go' button with a right arrow.

Step 3: You will receive this message when your password was changed successfully. Click **Go** to proceed to the next step.

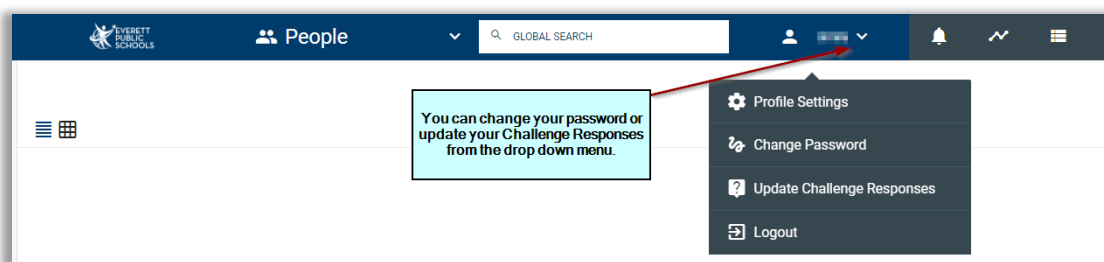


Step 4: You will be prompted to set up your Security Questions. Completing your security questions will allow you to use the “Forgot Username” or “Forgot Password” options in the future.

You have the option to use the pre-defined security questions or to create your own questions. Once you have answered your questions, click SAVE at the bottom of the screen.



You can change your password or update your challenge (security) answers at any time. These options are located in the drop-down menu to the right of your name in the upper right of the screen.



After successfully changing your temporary password and updated your challenge/security questions, you can log out of RapidIdentity. You are ready to log into one of the online parent resources using your parent username and new password.

Step 5: Go to www.everettsd.org, click on [A+ Grades](#) icon then click on [Grades & More icon](#) to access more information regarding the systems you will have access to as a parent/guardian.

